

Health & Safety Perception Survey

Product summary



Background

All organisations have a legal responsibility to manage health and safety risks and ensure the safety, health and welfare of their employees and all others who may be affected.

The Health and Safety Executive (HSE) are encouraging organisations to formalise health and safety management and to have a meaningful measurement of the progress made towards establishing an effective system.

Summary

We will arrange an initial meeting with your key personnel to determine the basis of the survey, which departments will be involved and to agree the questionnaire contents. We will also agree with you whether responses to the questionnaire should be identified by division/directorate, department or section.

We will review your organisation's corporate health and safety policy and procedures and then interview senior managers. Following the gathering of general information, we will send out the questionnaires to an agreed number of managers and employees.

The questionnaires will be anonymous and returned directly to Zurich Risk Management for entry onto our analysis software (SNAP database). We will analyse the information and this will form the major part of our report, which will identify successful areas and make recommendations on the areas where we consider improvements to be necessary.

Objectives

The perception survey will:

- Assess the level of health and safety awareness within your organisation or department
- Review current policies and procedures
- Review health and safety attitudes/culture
- Identify any necessary improvements to health and safety management
- Report back with effective and workable recommendations on health and safety management improvements.

Features

- Provision of a written report addressing the areas outlined above with supporting recommendations and guidance specific to the organisation
- The option for a presentation of the report to key representatives within the organisation to review and discuss recommendations in more detail
- The product stands alone but can be delivered in conjunction with other health and safety products and services, including:
 - A perception survey concentrating on lone working
 - An HSG 65 audit report
 - Health and safety awareness for managers or employees
 - Risk assessment training
 - Other specific health and safety topics.

Duration

A half-day to five days.

Provider

A fully trained and experienced Zurich Risk Management Consultant.

Format

We will meet with your organisation's key personnel to tailor a standard questionnaire. We will then issue the questionnaire as agreed with you, process the results and carry out a review of policies and procedures.

Benefits

- Reviews the organisation and arrangements for health and safety culture, policy and procedures
- Provides a meaningful measurement and benchmark of the current perception of health and safety management within the organisation
- Identifies areas of weakness, enabling the organisation to target areas for improvement
- Meets the HSE guidelines regarding measuring the success of a formalised health and safety measurement system
- Is a cost-effective way to monitor health and safety issues based on a wide range of identifiable feedback.

Where this would be useful

All organisations have a duty of care to their employees. This survey enables your organisation to measure the success of its health and safety policy and management arrangements and to identify and prioritise any improvements.

Who is it aimed at?

Risk managers, insurance managers, health and safety officers/advisers, departmental managers, and personnel managers.

For further information
please contact our
Risk Engineering
Department on
0121 697 9131

Zurich Risk Engineering
126 Hagley Road, Edgbaston, Birmingham B16 9PF.
Zurich Risk Engineering is a trading name of:
Zurich Management Services Ltd
Registered in England and Wales No. 2741053.
Registered Office: The Zurich Centre, 3000 Parkway,
Whiteley, Fareham, Hampshire PO15 7JZ.



Because change happenz[®]