

# Risk Management Training for Managers of Indoor Amenities

## Product summary

### Background

Most organisations now have a corporate risk management strategy. At a strategic level, an effective risk management approach is required to systematically identify opportunities and threats to the organisation, assess their affect and decide on the most appropriate course of action. The successful implementation of a corporate strategy at technical and operational level is vital to the success of the corporate strategy. This is dealt with in full in the Introduction to Risk Management course.

This course is designed as the second stage – although capable of standalone provision – to deliver to indoor amenities and facilities managers a more in depth awareness of risk management processes involved in the evaluation and control of risks specific to their own environment.

### Summary

This facilitated interactive discussion between the consultant and delegates involves practical and theoretical content and examples. On completion of the course, delegates will be able to take their practical experience back to the workplace and use it within their own areas of responsibility.

It is aimed at indoor amenity managers and supervisors to train them to develop a consistent approach that identifies areas of risk and to manage this across their business. A robust action plan will also be agreed to ensure the risk management programme is delivered in a manner that is consistent with corporate risk management goals.

### Objectives

The training gives delegates:

- An introduction to risk management, including training in risk evaluation and risk control
- A review of current legal issues
- Details of how the contractual situation can create its own issues
- Information on the key tasks in the risk control process, such as:
  - contracts and partnerships
  - inspection regimes
- Other issues, such as signage, barriers, information and education.

### Features

- Tailored for indoor amenity managers
- Each delegate will be provided with a CD-ROM containing the course slides and notes
- The course is based around a half-day training session for up to 12 delegates with either one half-day session per day or two half-day sessions on the same day at a reduced fee
- The product stands alone but can also be linked to other risk management departmental training products and it is strongly recommended that all should have undertaken the Introduction to Risk Management training as a precursor to this course. An additional separate course is available for operational front line staff.

#### Duration

Half-day.

#### Provider

A fully trained and experienced Zurich Risk Management Consultant.

#### Format

Facilitated workshop/training course.

## Benefits

- Creates awareness of risk management as a concept
- Ensures the ability to adopt a systematic approach to risk evaluation and risk control
- Provides knowledge of the basic legal processes that give rise to statutory liabilities
- Provides knowledge of the way contractual processes can effect a statutory liability
- Gives an understanding of the key risk control measures
- Allows discussion on the best use of the key risk control measures.

## Where this would be useful

This training is suitable for any managers or supervisors who are involved in the provision of technical and operational frontline services within the area of indoor amenities.

## Who is it aimed at?

Indoor leisure managers and supervisors.

For further information  
please contact our  
Risk Engineering  
Department on  
**0121 697 9131**

**Zurich Risk Engineering**  
126 Hagley Road, Edgbaston, Birmingham B16 9PF.  
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**Zurich Management Services Ltd**  
Registered in England and Wales No. 2741053.  
Registered Office: The Zurich Centre, 3000 Parkway,  
Whiteley, Fareham, Hampshire PO15 7JZ.



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