

Risk Management Training for Indoor Amenities Operatives

Product summary

Background

Most organisations now have a corporate risk management strategy. At a strategic level, an effective risk management approach is required to systematically identify opportunities and threats to the organisation, assess their affect and decide on the most appropriate course of action. The successful implementation of a corporate strategy at technical and operational level is vital to the success of the corporate strategy. This is dealt with in full in the Introduction to Risk Management course.

This course is also designed to complement the Indoor Amenities Managers training and gives operational staff an understanding of the risks and the most appropriate control measures.

Summary

This facilitated interactive discussion between the consultant and delegates involves practical and theoretical risk management content and examples. On completion of the course, delegates will be able to take their practical experience back to the workplace and start the process of risk management within their own areas of responsibility.

The product offers customers a course for indoor operatives to help them develop an understanding of risk management and why their role at operational level is so important to the process.

It will also help create an understanding of the current situation within the overall legal process and also why adherence to any corporate risk control measures is so vital.

Objectives

The training gives delegates:

- A basic introduction to risk management
- A review of current legal issues
- A review of how a contractual situation can create its own issues
- An understanding of the need to comply with the key risk controls
- An understanding of the importance of operational input into the risk control process for:
 - contracts and partnerships
 - inspection regimes
 - the same use of equipment
 - fire and security issues.

Features

- Tailored for indoor amenities staff
- The course is based around a half-day training session for up to 12 delegates with either one half-day session per day or two half-day sessions on the same day at a reduced fee
- The product stands alone but can also be linked to other risk management departmental training products.

Duration

Half-day.

Provider

A fully trained and experienced Zurich Risk Management Consultant.

Format

Facilitated workshop/training.

Benefits

- Raises awareness of risk management as an overall concept
- Gives an understanding of why a systematic approach to risk evaluation and risk control is essential
- Provides knowledge of the basic legal processes that give rise to statutory liability
- Provides knowledge of the way contractual processes can effect the statutory liability
- Helps delegates gain an understanding why key risk control measures should be in place
- Helps delegates gain an understanding why compliance with key risk control measures is necessary.

Where this would be useful

This training is suitable for any managers or supervisors who are involved in the provision of technical and operational frontline services within the area of indoor amenities.

Who is it aimed at?

All indoor leisure operational staff.

For further information
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