

Risk Management Training for Managers of Outdoor Amenities

Product summary

Background

At a strategic level, an effective risk management approach is required to systematically identify opportunities and threats to the organisation, assess their affect and decide on the most appropriate course of action. The successful implementation of a corporate strategy at a technical and operational level is vital to the success of the corporate strategy. This is dealt with in full in the Introduction to Risk Management course.

This course is designed as the second stage (although capable of standalone provision) to deliver to outdoor amenities and facilities managers a more in-depth awareness of risk management processes involved in the evaluation and control of risks specific to their own environment.

Summary

This facilitated interactive discussion between the consultant and delegates involves practical and theoretical risk management content and examples. On completion of the course, delegates will be able to take their practical experience back to the workplace and start the process of risk management within their own areas of responsibility.

It is aimed at outdoor amenity managers and supervisors to train them to develop a consistent approach to identify areas of risk and to manage this across their business. A robust action plan will also be agreed to ensure the risk management programme is delivered in a manner that is consistent with corporate risk management goals.

Objectives

The training gives delegates:

- A basic introduction to risk management
- An understanding of the key areas of risk analysis and control relevant to their area of expertise
- A review of current legal issues
- Relevant and important knowledge on recent judicial decisions and how they have affected statutory liability
- The key tasks in the risk control process, such as
 - contracts and partnerships
 - inspection regimes
 - other issues such as signage, barriers, information and education.

Features

- Tailored to managers of outdoor amenities
- The course is based around a half-day training session for up to 12 delegates with either one half-day session per day or two half-day sessions on the same day at a reduced fee
- The product stands alone but can also be linked to other risk management departmental training products and it is strongly suggested that all should have undertaken the Introduction to Risk Management training as a precursor to this course.
- An additional separate course is available for operational front-line staff.

Duration

Half-day.

Provider

A fully trained and experienced Zurich Risk Management Consultant.

Format

Facilitated workshop and training course.

Benefits

- Raises awareness of risk management as an overall concept
- Gives the ability to adopt a systematic approach to risk evaluation and risk control
- Provides knowledge of the basic legal processes that give rise to statutory liabilities
- Provides knowledge of the way recent judicial decisions have affected statutory liability
- Gives an understanding of the key risk control measures
- Allows discussion on the best use of the key risk control measures.

Where this would be useful

This training is suitable for any managers or supervisors who are involved in the provision of technical and operational frontline services within the area of outdoor amenities.

Who is it aimed at?

Outdoor leisure managers and supervisors.

Case studies/quotes

An organisation in the South West was concerned about potential exposures to members of the public in and around its coastal and recreational areas. Following the training course, the organisation was able to establish more effective managerial and physical controls to reduce the risk of accident and injury.

For further information
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