

Risk Management Training for Outdoor Amenities Operatives

Product summary

Background

Most organisations now have a corporate risk management strategy. At a strategic level, an effective risk management approach is required to systematically identify opportunities and threats to the organisation, assess their affect and decide on the most appropriate course of action. The successful implementation of a corporate strategy at a technical and operational level is vital to the success of the corporate strategy.

This course gives operational staff an understanding of the risks and the most appropriate control measures and is also designed to compliment the Outdoor Amenities Managers training.

Summary

This facilitated interactive discussion between the consultant and delegates involves practical and theoretical risk management content and examples. On completion of the course, delegates will be able to take their practical experience back to the workplace and use it within their own areas of responsibility.

The training offers customers a course for outdoor operatives to help them develop an understanding of risk management and why their role at an operational level is so important to the process.

It will also help create an understanding of the current situation within the overall legal framework and why adherence to any corporate risk control measures is so vital.

Objectives

The training gives delegates:

- A basic introduction to risk management
- A review of current legal issues
- A review of how these current legal issues have affected the day to day operation of amenities
- The need for compliance with the key risk control process
- The consideration of the operational input into key tasks in the risk control process of
 - contracts and partnerships
 - inspection regimes
 - other issues, such as signage, barriers, information and education.

Features

- Tailored to staff working in outdoor amenities
- The course is based around a half-day training session for up to 12 delegates with either one half-day session per day or two half-day sessions on the same day at a reduced fee
- The product stands alone but can also be linked to other risk management departmental training products.

Duration

Half-day.

Provider

A fully trained and experienced Zurich Risk Management Consultant.

Format

Facilitated workshop/training course.

Benefits

- Raises awareness of risk management as an overall concept
- Gives an understanding of why a systematic approach to risk evaluation and risk control is essential
- Provides knowledge of the basic legal processes that give rise to statutory liability
- Provides knowledge of the way recent judicial decisions have affected statutory liability
- Helps delegates gain an understanding why key risk control measures should be in place
- Helps delegates gain an understanding why compliance with key risk control measures is necessary.

Where this would be useful

This training is suitable for any managers or supervisors who are involved in the provision of technical and operational frontline services within the area of outdoor amenities.

Who is it aimed at?

All outdoor leisure staff at the operational level.

Case studies/quotes

An organisation in the South West recognised potential problems in and around its recreational and coastal areas. Managers had agreed a risk management programme and wanted to raise awareness amongst staff. Following the course, members of staff had a better understanding of the need for the implementation of the new procedures.

For further information
please contact our
Risk Engineering
Department on
0121 697 9131

Zurich Risk Engineering
126 Hagley Road, Edgbaston, Birmingham B16 9PF.
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Zurich Management Services Ltd
Registered in England and Wales No. 2741053.
Registered Office: The Zurich Centre, 3000 Parkway,
Whiteley, Fareham, Hampshire PO15 7JZ.



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